

Installation Manual
Windstor Plus

Dear Customer,

Installation manual contains suggestions and rules for fast and exact installation of our product. We recommend you to read our instruction carefully.

During installation, all necessary actions have to be carried out by authorized and specialized technicians.

All unauthorized interventions during warranty period will invalidate the warranty.

INDEX

1. Symbols, Precautions and Warnings	04
2. Terminology	05
3. Packaging	06
4. Installation Steps	08
5. Programming / Resetting	13
6. Sensors	18
7. Hardware	21
8. Tools	23
9. Frequently Asked Questions	26
10. Risk Table	27
11. Motorization	28

1. SYMBOLS, PRECAUTIONS AND WARNINGS

1.1. Symbols



Attention: General operation notes.



Attention: General hazards; possible risk for persons.



Attention: Electrical hazard.



Attention: Risk of crushing hands.



Contact: Palmiye service department or related parties.



You can scan the barcodes located next to the titles in the page to see video demonstration of the related steps.

1.2. Precautions and Warnings

The installation and maintenance personnel (installers, electricians etc.) must have sufficient expertise and knowledge for undertaking the task at hand.

In case of anomalies, immediately stop the work and contact with hospital.



Palmiye will not be responsible on use of non-original parts or unauthorized interventions and modifications for damage caused to people or animals or property.

General Precautions

Before starting of any assembly, maintenance or cleaning operations, make sure that you have fully understood the indications in this manual.

All electrical connections for the product, installation of automation accessories must be made by qualified personnel.

The dealer will provide the necessary fittings for the wall and floor.



In case of any incompatibility, call Palmiye.

General Safety Precautions

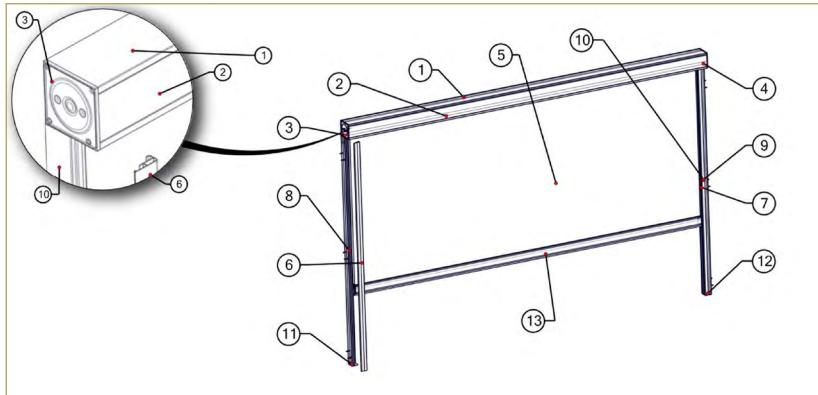
It is good practice to remember that all moving parts can be a source of danger.

Make sure that power supply is cut off during maintenance.



It is recommended never to intervene on moving parts and to ensure that no operator is near to the moveable parts/control unit box before reactivating it after a technical or maintenance intervention.

2. TERMINOLOGY



BOM ID	Description	Qty
1	Cassette Profile (Top)	1
2	Cassette Profile (Bottom)	1
3	End Cast Cap - Left (Al.)	1
4	End Cast Cap - Right (Al.)	1
5	Fabric	1
6	Rail Housing Profile - Left	1
7	Rail Housing Profile - Right	1
8	Rail Plastic - Left	1
9	Rail Profile - Right	1
10	Rail Profile	2
11	Rail Profile Plastic - Left	1
12	Rail Profile Plastic - Right	1
13	Terminal Profile	1
14	Wall-Ceiling Mounting Bracket	2
15	Side/Floor Connection Bracket	2

3. PACKAGING

3.1. Preliminary Checks

On receipt of the packed goods and before starting their assembly, check the integrity of the material and the presence of all the components necessary for the installation.

 In case of anomalies, immediately stop the work and contact with hospital.

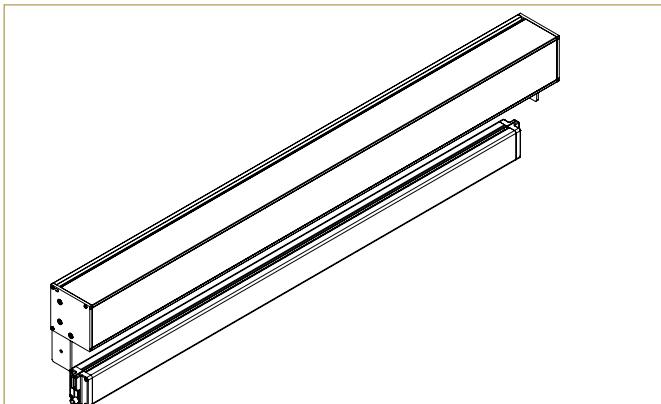
 Fixing elements such as screws, plugs etc. are included in the box.

 If not please contact service department of Palmiye.

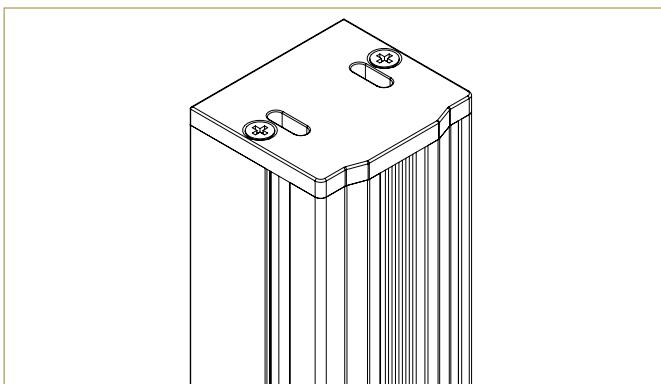
 Do not use a knife to avoid the risk of ruining the paint or other materials.

3.2. Picked Parts

3.2.1. Cassette Set (Windstor 120)



3.2.2. Rail Profile



3.2.3. Boxes

1. Electrical Box

Remote Controls, Sensors are on Electric box. It has a red label on the box.



ELECTRIC



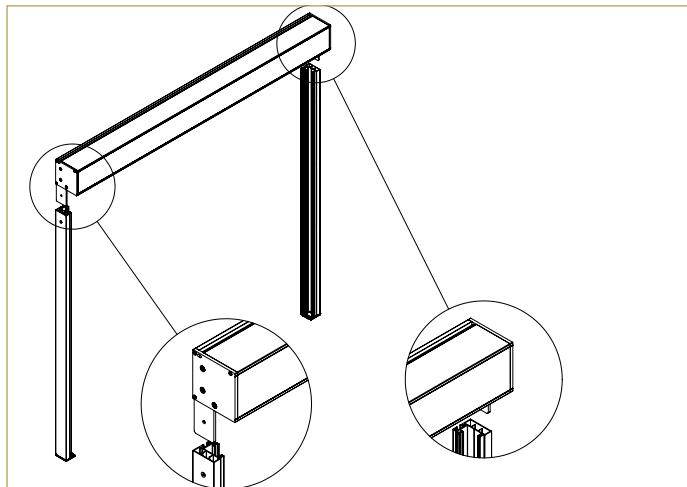
METAL

4. INSTALLATION STEPS



4.1. Place the top cassette to Right / Left rail profiles

You will receive the top cassette profile ready for installation. The top cassette profile has the insert sleeve on the right and left side end caps. This insert sleeve must fit in the related locations of the rail profiles and fix by m4x10 bolt.



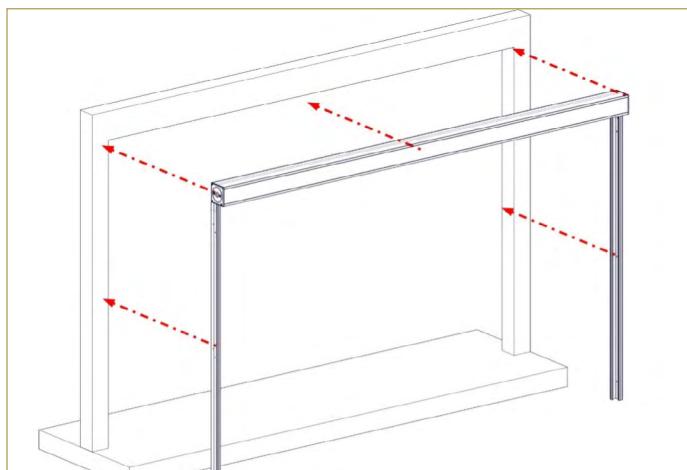
4.2. Frame placing

Carry the top cassette profile and rail profiles CAREFULLY to the frame.



In this operation, make sure that the insert sleeve is not broken.

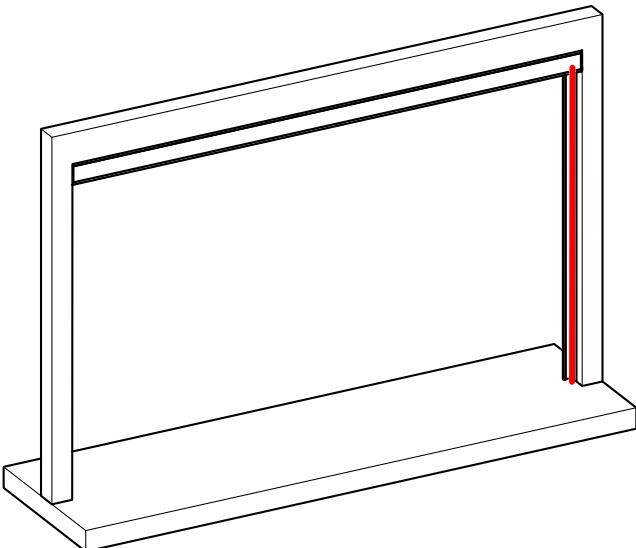
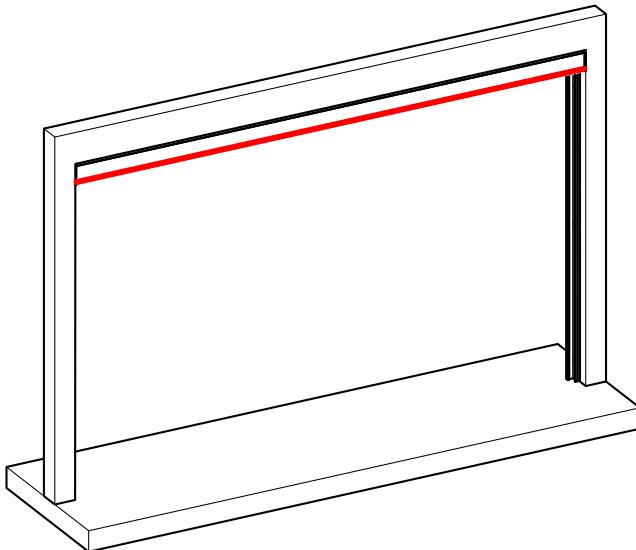
In this situation you may need some people since you must hold the rail profiles as carefully.





4.3. Check the levels

Before the fixing you must check the level control.





4.4. Fix rail profiles

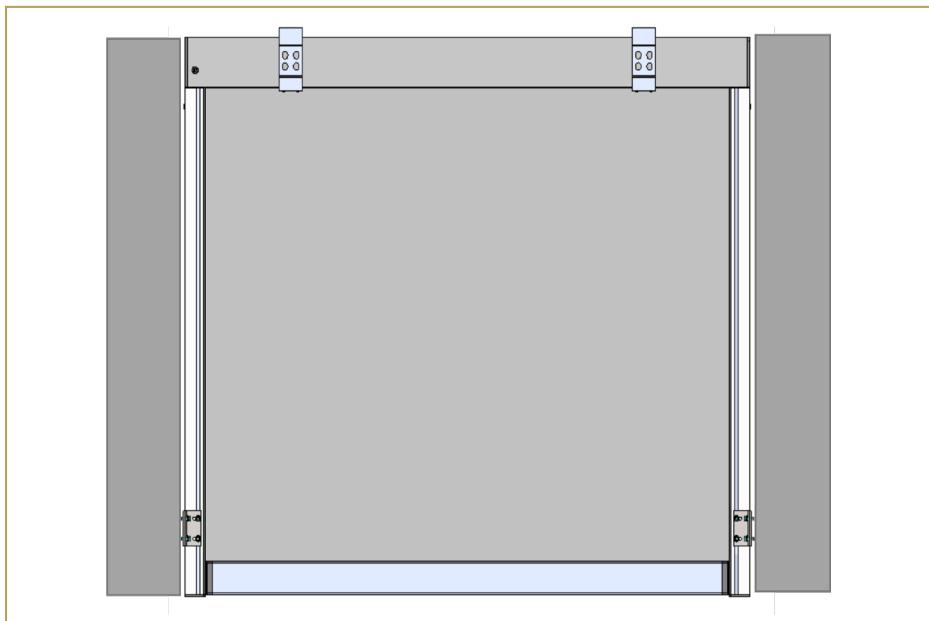
4.4.1 Standard Application

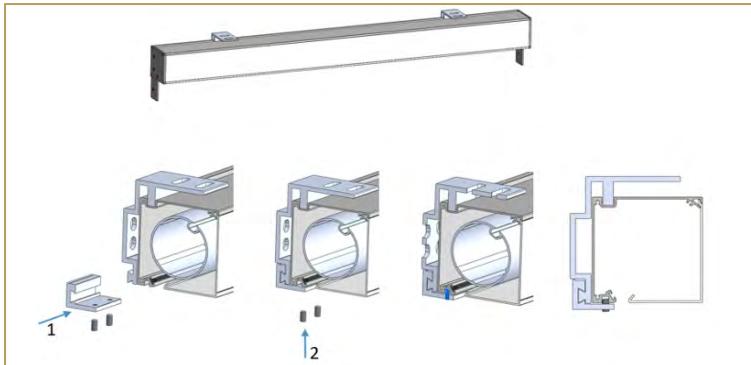
There are two layers on the rail profiles. Therefore, you must make a hole in order to pass to screw and fix to second layer to the frame.



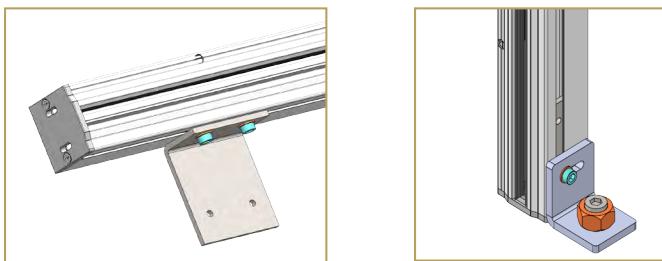
4.4.2 Wall or Ceiling Application

Firstly, wall/ ceiling brackets are mounted on the wall or ceiling.



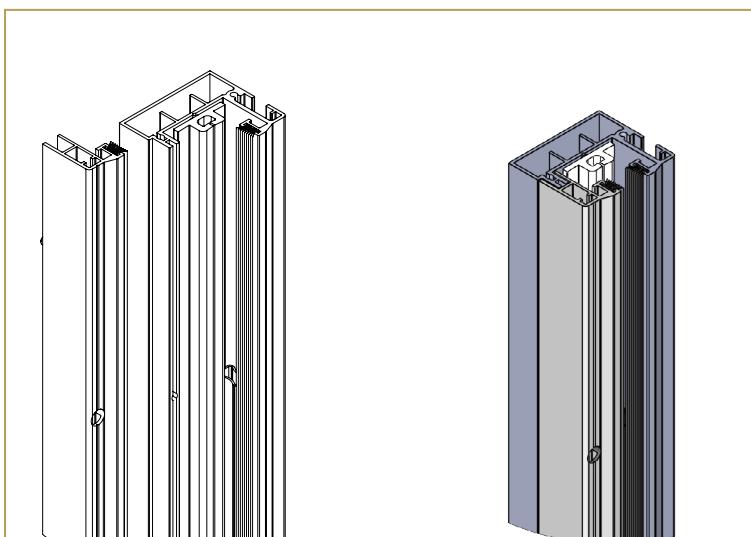


Then the rail fixing brackets are mounted to the floor or side walls.



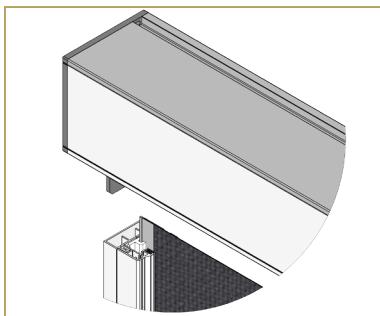
4.5. Installation of zip plastic

Insert to zip plastic inside of the rail profile as you see at below.



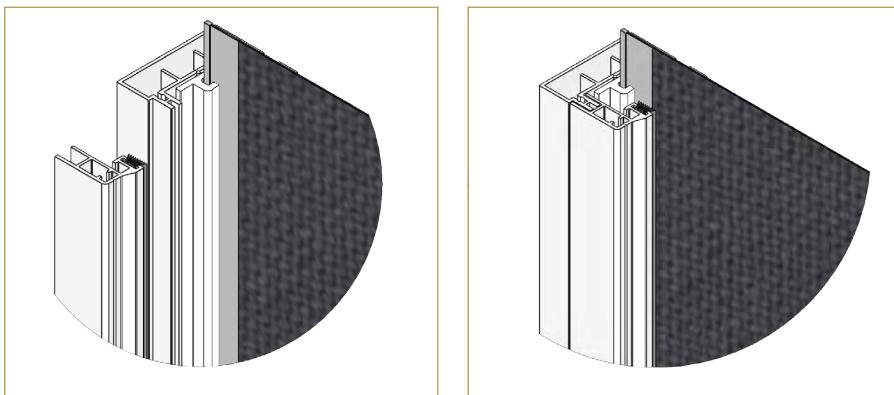
4.7. Insert a fabric to zip plastic

The fabric must be inside of the zip plastic. While the terminal profile on top you can place a zip (on fabric) to zip plastic as you see at below.



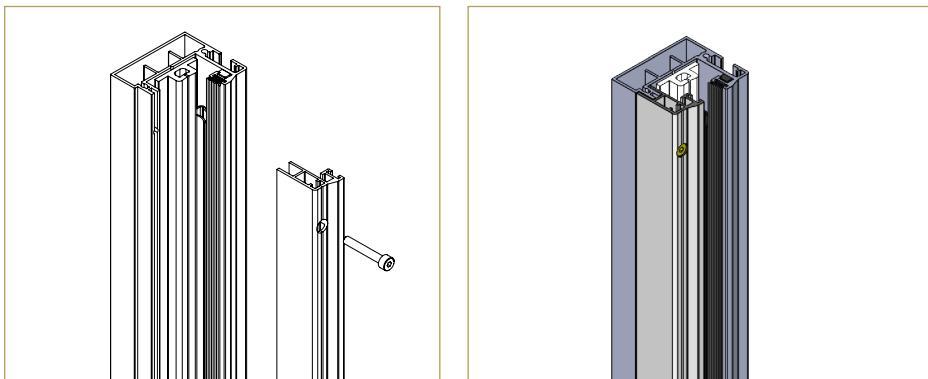
4.8. Rail covering profile

Now, you can cover the rail housing profile as you see at below.



4.9. Fixing rail housing profile

After the covering, now you can fix the housing profile to rail profile.



5. PROGRAMMING / RESETTING OF MOTOR AND LIGHTS

5.1. Attention

The installation and initial setup procedures are the responsibility of a specialized technician. When awning system is mounted, check the connection of drive system connected to the motor as directly.

- All wiring must conform to NEC (National Electrical Code) and local codes.
- Power input: the power has to connect to the single motors.
- PALMIYE Reserves the right to void the motor warranty if wiring recommendations are not followed.
- The motor works 120VAC / 60Hz or 230VAC / 50Hz
- If the installation is made up of several RTS system, only one RTS system must be powered during programming. All other RTS systems must be disconnected. This will avoid interferences during the initial programming of each motor.
- Use only SOMFY RTS radio controls. The receiver (433,42 MHz) must be programmed with transmitters.

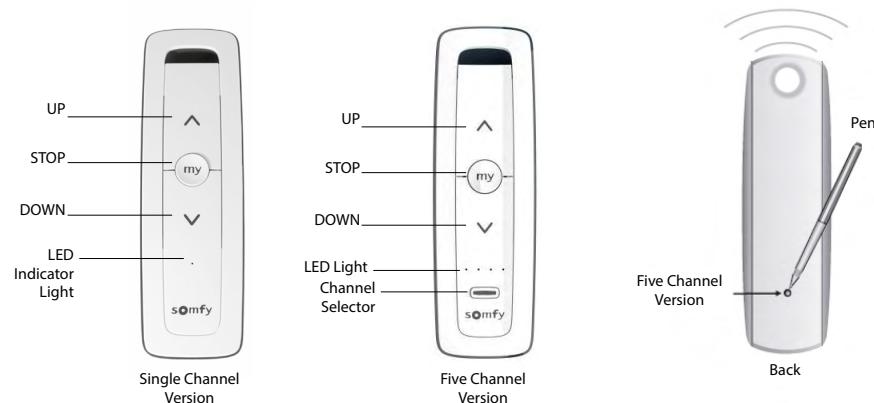
5.2. Remote Control Button Configurations

Windstor 120 is integrated with linear tube motor with radio control for opening, closing or stopping the fabric support profiles use the respective buttons (see figure).

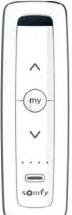
There are a 4-type of remote control

Pure, Patio, Lounge, Modulis

- Situo 1 (has an only one channel. It means can control 1 RTS motor)
- Situo 5 (has a 5 channel. It means can control 5 different RTS motor)
- Telis 16 (has a 16 channel. It means can control 16 different RTS motor)



5.3. Remote Types

			
	Situo 1 RTS	Situo 5 RTS	TELIS 16
Channels	1	5	16
Battery Type	2430 Lithium		LR03AAA
Battery Voltage	3V		1,5V
Thickness	22		18
Width	49		47
Height	145		151
Colour	Silver		Silver & Pure
Compatibility	Compatible with a range of Somfy RTS enabled products		
Radio Frequence	For indoor use		
Radio Range	433,42 MHz		
Protection Index	200m in open field or 20m through 2 reinforced concrete walls		
Working temperature	IP30		
Information	0C to + 60C		
Installation	Wall brackets supplied		



5.4. Replacing The Battery



1. Using a small screwdriver loosen the screws on the reverse side of the remote control and remove the back cover.
2. Replace the battery with one 2430 Lithium 3V Battery.

5.5. Programming

Step 1: There isn't any control unit box at single motor products. Therefore, you are able to connect directly to electric power unit (120VAC / 60Hz or 230VAC / 50Hz). Notice the motor will not respond to any transmitter until a transmitter is assigned to communicate with the motor's receiver.

Step 2: Please select desired channel then to assign the transmitter to communicate with the motor's receiver, push the "UP" and "DOWN" buttons on the transmitter SIMULTANEOUSLY, motor will jog. The ALTUS RTS motor records the address of this transmitter, and only this activated transmitter can be recorded into the memory of the ALTUS motor.

Step 3: Check direction of operation. The "DOWN" button must correspond to BACK on the end-product. In the case of an awning, it will be closed. If the direction is wrong, change the direction by pressing "MY" button until the motor jogs (3 seconds)

Step 4: Stop the motor at the desired BACK limit position.

Step 5: To set the BACK limit, press the "MY" and "UP" buttons SIMULTANEOUSLY for more than 2 seconds. Release the buttons once the product begins to move towards front of the awning.

Step 6: Stop the motor at the desired FRONT limit position.

Step 7: To set the FRONT limit, press the "MY" and "DOWN" buttons SIMULTANEOUSLY for more than 2 seconds. Release the buttons once the product begins to move towards back of the awning

Step 8: Press "MY" button and the motor will stop.

Step 9: Press "MY" button CONSTANTLY until motor jogs to confirm the settings (5 seconds)

Step 10: Finally, press the "PROGRAMMING BUTTON" on the back of the transmitter until the motor jogs (to leave the installation mode).

5.5.1. Resetting

Step 1: While provided power to ALTUS motor unplug for 2 seconds

Step 2: Plug in 10 seconds

Step 3: Unplug 2 seconds

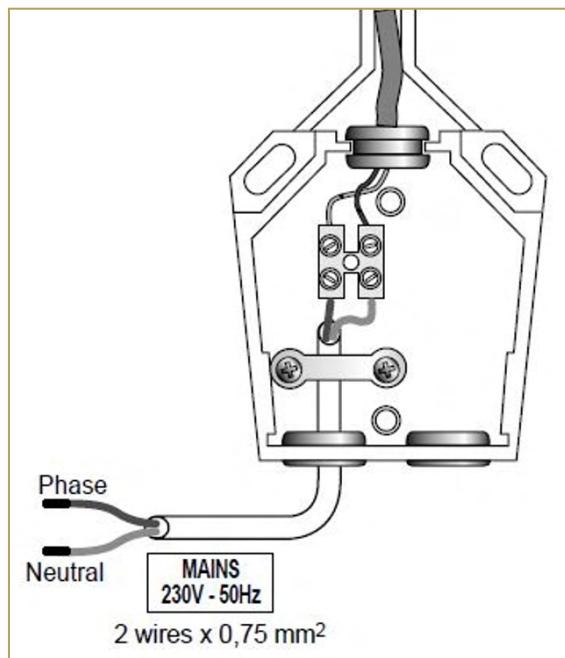
Step 4: Plug in 10 seconds, the ALTUS motor will jog briefly

Step 5: Press and hold the PROG button on the back of Remote Control for more than 7 seconds until the ALTUS motor jog briefly 2 times. This removes ALL memorized motor transmitters.

6. SENSORS

6.1. Connection to EOLIS RTS sensor

6.1.1. Cabling



6.1.2. Programming

The motor must be in its learning mode to record an EOLIS RTS Sensor.

Up to three EOLIS RTS Sensors can be memorized in a motor and one EOLIS RTS Sensor can be memorized in several motors.

- Enter the "learning" mode;
 - Press more than 2 seconds on the programming button of a RTS control which is already memorized in the motor.
 - Press briefly on the "prog" button of the EOLIS RTS Sensor.
 - The awning moves shortly (DOWN/UP).
- Record or delete a sensor;
 - Press briefly on the "prog" button of the EOLIS sensor RTS.
 - The awning moves shortly (DOWN/UP).
- Erase all the sensors and record a new one;
 - Press more than 7 sec. on the "prog" button of the new EOLIS RTS sensor.
 - The awning moves shortly (DOWN/UP)

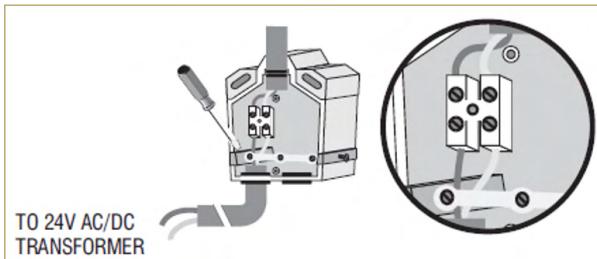
6.1.3. Functioning

The WIND threshold can be adjusted by a potentiometer to accommodate wind speed between 10 to 50 km/h.

- When the wind speed exceeds the threshold set by the EOLIS sensor RTS, an UP order is given to the awning after 2 sec.
- As long as the measured wind speed is higher than the adjusted threshold, any order is inhibited.
- When the wind speed falls below the threshold setting, an order can be given with the RTS control after 30 sec.

6.2. Connection to SOLIRIS RTS Sensor

6.2.1. Cabling



6.2.2. Programming

- The motor must be in programming mode to record a SOLIRIS RTS Sensor
- One SOLIRIS RTS Sensor can be memorized into several motors
- It isn't recommended to memorize more than 1 SOLIRIS RTS Sensor into motor's memory.
- To Enter the Programming mode
- Activate the receiver's memory by pushing (for more than 2 seconds) the programming button of a transmitter already recorded in the motor's memory.
- To Record or delete a sensor
- Press briefly on the programming button of the SOLIRIS RTS briefly sensor.
- To delete all the sensors and record a new one
- Press for more than 7 sec. on the "programming" button of the new SOLIRIS RTS.

6.2.3. Operation

- The SOLIRIS RTS Sensor controls and provides a measure of protection for a awning according to the sun and wind conditions. The WIND and SUN thresholds can be adjusted by two potentiometers, one for wind speed and the other for daylight intensity.
- The adjustment range is between 9 – 50 km/h (6 – 31 mph) for the WIND and between 0 to 50 kilolux for the SUN
- By using the SOLIRIS RTS Sensor it is possible to configure the functioning of the receiver (wind only or wind/sun). Please refer TELIS SOLIRIS RTS to the operating instructions.
- A short UP/DOWN movement of the awning indicates the modification of the sensor settings.

6.3. Connection to SUNIS RTS Sensor

6.3.1. Charging

IMPORTANT REMARKS BEFORE INSTALLATION

- Expose the sensor 20 minutes to the daylight to initialize its autonomous system (Place to cells under the maximum daylight intensity.)
- To verify charging level of the sensor, press briefly "Mode" button: if LED lights = ready for use.
- Up to 3 sensors can be memorized in one motor, it could be combined with other RTS sensors (Eolis Sensor RTS, Soliris Sensor RTS)
- One Sunis RTS Sensor can be memorized in several motors.
- Supply: Solar
- Autonomy: 24 hours without new daylight intensity.

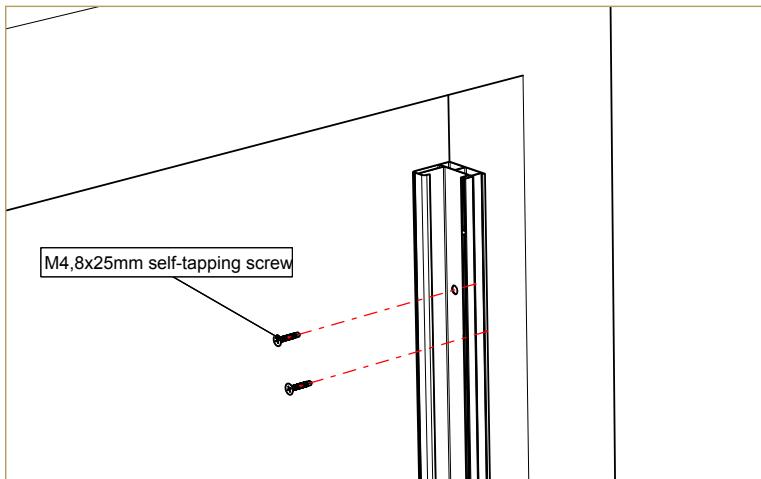
6.3.2. Programming

- By pressing more than 2 second "prog" button of Remote Control until motor feedback.
- By pressing briefly "prog" button of sensor

7. HARDWARE

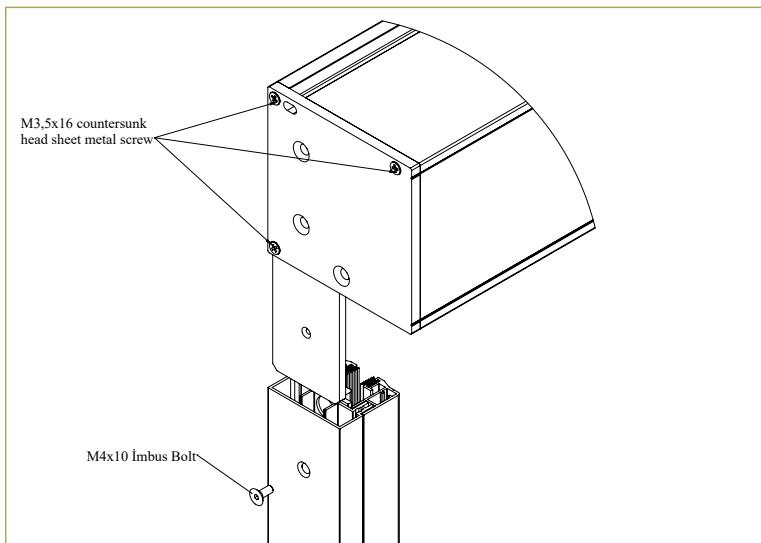
7.1. Pillar - Rail Profile

M4,8x25mm self-drilling screw



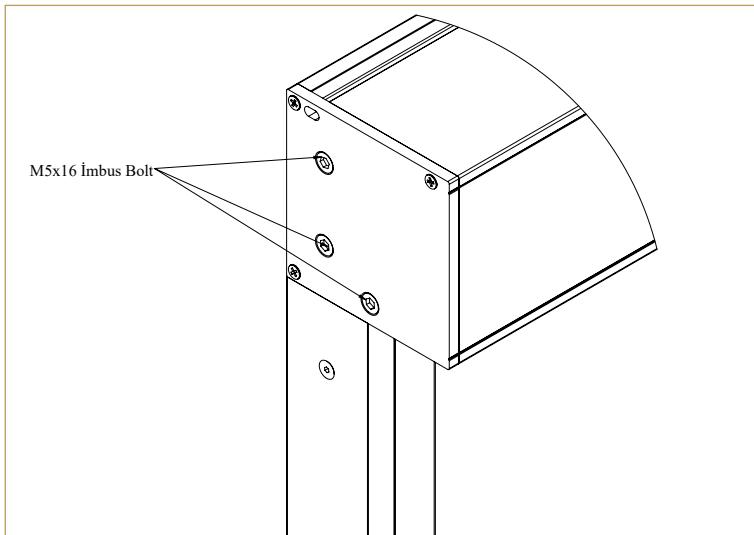
7.2. End Cast Cap – Rail Profile

M3,5x25mm countersunk head bolt



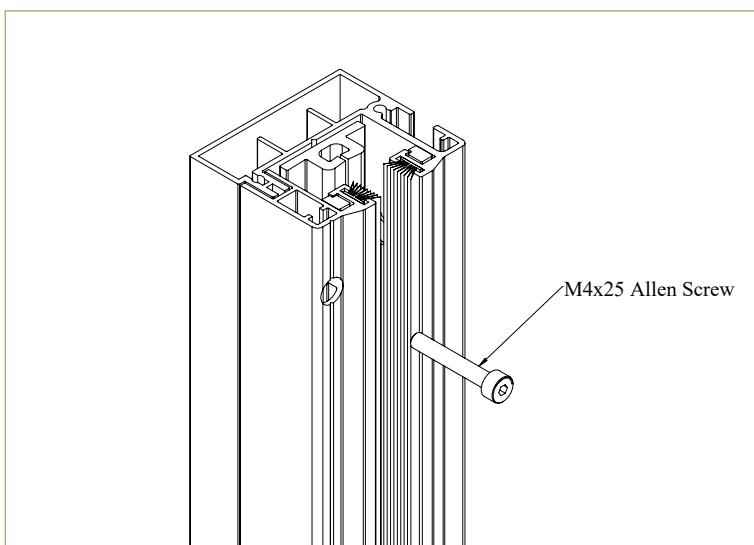
7.3. End Cast Cap – Motor Tube

M6x16mm Countersunk head bolt



7.4. Pillar cap screw

M4x30mm pan head screw



8. TOOLS

Image	Product	Description	Product Code
	Palmiye T-Shirt	for Installation teams	HZM.ISG.G1009.BRUT
	Palmiye Trousers	for Installation teams	HZM.ISG.G1014.BRUT
	Palmiye Waistcoat	for Installation teams	HZM.ISG.1013.BRUT
	Sealant (Black)	to block the passage of water through the surface or joints or openings in materials	HRD.KMY.G0016.SYAH
	Sealant (White)	to block the passage of water through the surface or joints or openings in materials	HRD.KMY.G0017.BYAZ
	Sealant (Grey)	to block the passage of water through the surface or joints or openings in materials	HRD.KMY.G0022.GREY
	Epoxy	to anchor rods to concrete	HRD.KMY.G1027.BRUT
	M12 Rod	to fix and stabilize products to ground/wall/ceiling	HRD.CVT.G0100.ZINC
	M30 - Rod Galvanized	to fix and stabilize products to ground/wall/ceiling	HRD.CVT.G0105.ZINC
	M12 Rondela Washer - Stainless Steel	part to fix and stabilize products to ground/wall/ceiling	HRD.CVT.G1062.PSMZ
	M12 Washer Stainless Steel	part to fix and stabilize products to ground/wall/ceiling	HRD.PUL.G0003.PSMZ
	M30 Washer - Galvanized	part to fix and stabilize products to ground/wall/ceiling	HRD.PUwG0014.ZINC
	M12 Acorn Nut	part to fix and stabilize products to ground/wall/ceiling	HRD.SMN.G0008.ZINC
	M12 Nut Stainless Steel	part to fix and stabilize products to ground/wall/ceiling	HRD.SMN.G0011.PSMZ
	M30 Nut - Galvanized	part to fix and stabilize products to ground/wall/ceiling	HRD.SMN.G0022.ZINC

INSTALLATION TOOL LIST

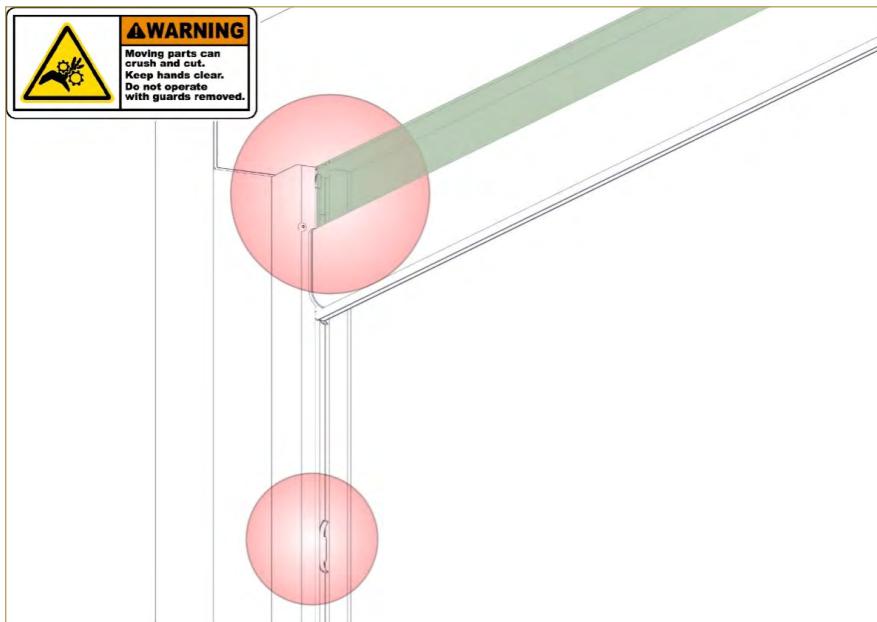
	Tool box with wheel	1 pc
	Spiral grinder	1 pc
	Batory driller.	1 pc
	Electric impact drill	1 pc
	Lighting	2 pc
	Extansion lead	2 pc
	Ladder	2 pc
	Tape measure 5m	1 pc
	Tape measure 10m	1 pc
	Water gauge	2 pc
	Laser Meter	1 pc
	35 cm angle	1 pc
	Wrench Set	2 Set
	Flush Cutter	2 pc
	Pliers	2 pc

	Allen wrench set	2 Set
	Socket wrench	1 pc
	Screw driver	1 Set
	Plastic hammer	1 pc
	Iron hammer	2 pc
	Electrical screw driver	2 pc
	Cutter	1 pc
	Silicon gun	2 pc
	Bits	2 Set
	PH2X100 Bits	2 pc
	APEX 493 A Bits	2 pc
	Insulating Tape (Black)	6 pc
	Insulating Tape (White)	6 pc
	Glue	2 pc
	Punch driller 70 mm	2 pc
	Guide drill bit	1 set

9. FREQUENTLY ASKED QUESTIONS

FAQ	REASON	HOW TO RESOLVE?
The product motor would not start	The motor is not energized	Check the switch of the current distribution board connected to the motor is on.
	The motor has no regular current	Disconnect the power and wait for 15 minutes then try to start again. Please call our technical service if the motor is not started again.
The product does not work properly	Erroneous installation	Please call our technical service.
	Natural disasters	Please call our technical service.
Both parts of the product does not close at an equal level	The product is out of square	Check the cross dimensions and adjust it.
	Installation error	Please call our technical service.
The remote controller does not work	It does not control the product	The switch to which power is supplied should be checked and one should make sure that power is supplied. Please call our technical service if the problem persists.
	Lights are not on	
Wind / sun sensor does not work	No power	The switch to which power is supplied should be checked and one should make sure that power is supplied. Please call our technical service if the problem persists.
	Energy current is not regular	The system might have reset itself. Follow the resetting and identification processes specified in the technical catalog. Please call our technical service if the problem persists.

10. RISK TABLE



11. MOTORIZATION

Altus motors must be used in the awnings. Because Altus motors needs defined to front and back limit.

Somfy Altus RTS; 40/17 motor is able to used. They are controlling by remote control devices.

	Nominal Voltage & Frequency	Nominal Torque (Nm)	Nominal Speed (rpm)	Rated Power (W)	Rated Current (A)	Thermal Tripping (°C)
Altus 40	230V/50Hz	40	17	270	1,2	140°C
LT50 Altus	120V/60Hz	40	14	216	1,8	5 min.

This motor can be mounted on the left or right side of the cassette awning and is compatible with the RTS sensors. It features an integrated radio receiver with remote limit setting and a remote user programmable intermediate stop.



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